



**Stop-Use and Recall Notice**  
High Impact Propionate Visors

February 9, 2010

MSA recently became aware through internal and third party tests, as well as from our supplier, Paulson Manufacturing, that certain **high impact propionate visors** (marked Z87.1+) may not meet the high impact requirements of the ANSI Z87.1-2003 standard. The visors affected include the following part numbers manufactured from February 2004 through January 2010:

<u>MSA Part Number</u>	<u>Color/Description</u>	<u>Size (inches)</u>
10005883	Clear/Molded	8 x 15½ x 0.060
10005885	Dark Green/Molded	8 x 15½ x 0.060
10006024	Light Green-Brown/Arc Shield	10 x 20 x 0.060
10086994	Medium Green/Molded	8 x 15½ x 0.060
10086998	Dark Green/Molded	9½ x 19½ x 0.060
10087000	Clear/Molded	9½ x 19½ x 0.060
10087022	Clear/Nitrometer	6 x 16 x 0.040

The tests conducted indicate non-conformance to the ANSI Z87.1-2003 high velocity and high mass impact tests. These visors meet all other performance requirements of ANSI Z87.1-2003, including requirements for basic impact. The visor part number, material type and date of manufacture are identified on the visor label.

Visor PN 10005883 is also CSA-approved. These visors are being recalled from Canadian customers due to incorrect labeling. We are presently offering a high-impact, CSA-approved polycarbonate alternative.

**If you receive this *Stop-Use and Recall Notice*, locate all affected visors in your possession and immediately remove them from service. This *Stop-Use and Recall Notice* applies ONLY to the above part numbers for *high impact propionate visors*. No other MSA visors are affected.**

MSA is issuing this Stop-Use and Recall Notice as a precautionary measure. We have not received any complaints or returns of the high impact propionate visor part numbers listed above due to impact non-conformance since first offering these products in 2004. Additionally, both OSHA and MSA require users to wear high impact safety glasses or goggles when wearing a visor to help assure adequate levels of protection to the eyes/face.

MSA is working closely with the visor manufacturer to correct the issue. We are offering, free of charge, alternate visors to replace these products. To arrange for replacement visors:

1. Complete the attached *Visor Replacement Form*. You must indicate the type and quantity of visors you will be returning, as well as the type and quantity of replacement



visors. Total visors requested for replacement cannot exceed the total visors returned.  
*Please note:* MSA will not offer high impact propionate visors at this time; replacement propionate visors are rated basic impact only.

2. Fax the completed *Visor Replacement Form* to MSA at 1-800-967-0398 (U.S. or Canada) or 014422273943 (Mexico).
3. Return the affected visors to MSA within 30 days, along with both pages of the completed *Visor Replacement Form*.

The return shipping is free of charge, when you use instructions below. If the affected visors are not received within 30 days of ordering the replacement visors, an invoice for the replacement visors will be issued to you.

- Visors in the U.S. should be shipped via UPS using MSA's account number A2433E. The visors should be shipped along with the completed *Visor Replacement Form* to the following location:

MSA Murrysville  
Attn: Stuart Brown  
Supervisor, Repair and Service Dept.  
3880 Meadowbrook Rd.  
Murrysville, PA 15668

- Visors from customers in Canada should be shipped via UPS using the applicable MSA account number below. The visors should be shipped along with the completed *Visor Replacement Form* to the applicable location below:

Western Canada use MSA account number A48188 and ship to:

Mine Safety Appliances  
c/o NFI - Attn S Gosche  
16435 118th Ave  
Edmonton, Ab., T5V 1H2

Eastern Canada use MSA account number A48935 and ship to:

Mine Safety Appliances  
c/o NFI - Attn C. Conroy  
6905 Kenderry Gate, Unit 1  
Mississauga, On., L5T 2Y8

- Visors from customers in Mexico should be shipped along with the completed *Visor Replacement Form* to the following location:

Joel Pina  
Repair and Service  
MSA de México S.A. de C.V.  
Av. del Conde No. 6  
Parque Industrial  
C.P. 76246  
El Marqués, Queretaro



To obtain reimbursement for the shipping charge, please fax the shipping receipt to MSA Mexico Customer Service at: 014422273943, along with a copy of the *Visor Replacement Form*.

MSA regrets any inconvenience that this situation may cause; however, we hope that you will accept our indicated measures to address this potential safety concern. If you have any questions, please contact MSA Customer Service at 1-800-MSA-2222 (U.S. or Canada) or 01-800-672-7222 (Mexico).

Very truly yours,

A handwritten signature in black ink that reads "Charles J. Seibel, Jr." The signature is written in a cursive style with a large, stylized initial "C".

Charles J. Seibel, Jr.  
Manager of Product Safety



The Safety Company

**Visor Replacement Form**

High Impact Propionate Visor User Stop Use and Recall Notice

Please complete the information below indicating the types and quantities of affected visors that are being returned as well as replacement visors you are requesting.

Recalled Visors		Replacement Visors			
High Impact Propionate Visor	QTY Return	High Impact Options	High Impact Option QTY	Splash-Resistant Options	Splash-Resistant Option QTY
10005883: Clear, Molded, Propionate, 8x16x.06  <i><b>This visor is CSA approved.</b></i>		488132: High Impact, Polycarbonate, Formed, Clear, 8x15.5x.06 <i><b>This visor is <u>not</u> CSA approved.</b></i>		10109107: Basic Impact, Propionate, Molded, Clear, 8x15.5x.06 <i><b>This visor is <u>not</u> CSA approved.</b></i>	
		10017934: High Impact, Polycarbonate, Formed, Clear, 8x15.5x.04 <i><b>This visor is CSA approved.</b></i>			
10005885: Dark Green, Molded, Propionate, 8x16x.06		No high impact option available		10109109: Basic Impact, Propionate, Molded, Dark Green, 8x15.5x.06	
10006024: Arc Shield, 8 cal/cm2, 10x20x.06		No high impact option available		10063107: Basic Impact, Propionate, Molded, Tint (light green/brown), 6x20x.06 (sold with chinguard); 11 cal/cm2	
10086994: Medium Green, Molded, Propionate, 8x16x.06		No high impact option available		10109109: Basic Impact, Propionate, Molded, Dark Green, 8x15.5x.06	
10086998: Dark Green, Molded, Propionate, 9.5x19.5x.06		No high impact option available		10109109: Basic Impact, Propionate, Molded, Dark Green, 8x15.5x.06	
10087000: Clear, Molded, Propionate, 9.5x19.5x.06		10063106: High Impact, Polycarbonate, Molded, Clear, 10x20x.06		10109107: Basic Impact, Propionate, Molded, Clear, 8x15.5x.06 NOTE: Visor is smaller than original.	
10087022: Clear Nitrometer, Molded, Propionate, 6x16x.04		488126: High Impact, Polycarbonate, Formed, Clear, 6x16x.04 (can be worn w/ chinguard)		No clear, chemical resistant nitrometer presently available	



The Safety Company

Visor Replacement Form

High Impact Propionate Visor Stop-Use and Recall Notice

Contact Name: \_\_\_\_\_

Company: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

E-Mail: \_\_\_\_\_ Date \_\_\_\_\_

Fax this form (both pages) to MSA Customer Service at 1-800-967-0398 (U.S.) or 412-967-3269 (Canada or Mexico). Upon receipt of the form, MSA will ship the appropriate types and quantities of replacement visors to you.

**Return Affected Visors to MSA:** Return a copy of this form (both pages) with affected visors. Do NOT return any faceshield frames or headgear. The shipping is free of charge. If the affected visors are not received from you within 30 days of ordering the replacement visors, an invoice for the replacement visors will be issued to you.

MSA use only.

CSR • Enter as ZC with order reason code "U10". Use PO# Visor User Notice

MSA Order # \_\_\_\_\_ Date Entered. \_\_\_\_\_

Return Material – Date Received: \_\_\_\_\_ Visors checked: \_\_\_\_\_