EFFECTIVE DATE: 12/18/2014

ADMINISTRATIVE POLICY LETTER NO. A14-III-01
(Re-Issue of A13-III-02)

FROM: DOUGLAS L. PARKER
Deputy Assistant Secretary for Policy
Mine Safety and Health

SUBJECT: Operator Requests for Assistance and Enforcement Fairness Policy

Scope
This Administrative Policy Letter (APL) applies to Mine Safety and Health Administration (MSHA) employees who respond to requests for assistance from the public.

Purpose
This APL establishes policy to ensure that mine operators, miners and other parties dealing with MSHA shall not fear retaliation for comments regarding actions by agency employees conducting compliance or enforcement activities.

Policy
MSHA has a long-established policy that entities should not fear retaliation for comments regarding actions by MSHA personnel conducting compliance or enforcement activities. This policy reflects the fact that the agency's objective is to help prevent and reduce workplace fatalities, illnesses and injuries. This policy does not extend to inquiries that indicate the existence of an imminent danger or a fatality or those which constitute a report by a miner or a miners' representative indicating the existence of a violation of the Federal Mine Safety and Health Act (Mine Act) or standards. Finally, it is also our policy that operator inquiries will not prevent regular inspections, as mandated by the Mine Act.

Mine operators, miners and other inquirers are made aware of the variety of Agency resources that are available to help resolve safety, health and technical issues or concerns. These include: MSHA's webpage, education and training courses, technical support services, educational field services, and services tailored for small mines.
**Background**
The Small Business Regulatory Enforcement Fairness Act of 1996 (SBREFA) was passed by Congress "to make Federal regulators more accountable for their enforcement actions by providing small entities with a meaningful opportunity for redress of excessive enforcement activities." As you know, I have a strong commitment to enforcement fairness, even apart from SBREFA requirements and want to ensure that all entities that receive an audit, inspection, or other enforcement action are provided with a means to comment on such enforcement activity.

As government officials, we all have a duty to treat every member of the public professionally and with dignity and respect. We must develop and implement the most effective ways to produce the ultimate result - saving lives and preventing injuries and illnesses. We will use all of the tools available to us to achieve this result, including firm and fair enforcement, education and training, and technology.

**Authority**
The Small Business Regulatory Enforcement Fairness Act of 1996 (SBREFA)

**Filing Instructions**
This APL should be filed behind the tab marked "Administrative Policy Letters" at the back of Volume III of the APPM.

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**Distribution**
All MSHA Employees